

STACEY QUEEN

PROFESSIONAL SUMMARY

Operations and business development leader with 20+ years of experience driving organizational growth, strategic partnerships, quality improvement, and community engagement across healthcare, behavioral health, research, and nonprofit sectors. Recognized for building programs, developing high-performing teams, strengthening stakeholder relationships, and leading initiatives that improve operational effectiveness and community impact.

EXPERIENCE

Founder & Leadership Development Coach

The Sacred Path (The Divine Return, LLC) | Pueblo, CO | November 2025 - Current

- Founded and launched a coaching and leadership development practice focused on personal growth, self-awareness, resilience, and transformational leadership.
- Designed and implemented client programs, coaching frameworks, and educational content supporting individual and organizational development.
- Developed and deployed a digital platform and mobile application to enhance client engagement, self-reflection, and ongoing program participation.
- Provided one-on-one coaching utilizing evidence-informed approaches including motivational interviewing, reflective inquiry, goal setting, and accountability practices.
- Created business infrastructure including policies, workflows, marketing strategy, client onboarding processes, and service delivery models.
- Authored articles, educational resources, and leadership-development content focused on emotional intelligence, adaptive leadership, and personal transformation.
- Managed all aspects of business operations including strategic planning, technology implementation, customer experience, and community outreach.

Vice Chair & Commissioner

Human Relations Commission / 501(c)(3) Board | Pueblo, CO | January 2026 - Current

- Elected Vice Chair of a dual-purpose municipal commission and nonprofit organization focused on community relations, advocacy, and civic engagement.
- Provided leadership and governance oversight to align organizational strategy with operational development and enhance community impact initiatives.
- Partnered with commission leadership to establish priorities, strengthen accountability, and improve organizational effectiveness.
- Led process-improvement efforts by creating formal operating procedures and governance documentation to strengthen organizational infrastructure.
- Supported development of community-focused programs and stakeholder engagement strategies that promoted unity, inclusion, and collaboration.

Business Manager - Federal IT Contracting

Lalaith Astor Technical Consulting House, LLC | Remote | January 2024 - November 2025

- Served as the backbone of company operations, ensuring compliance with federal and state regulations.

CONTACT

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EDUCATION

MBA

Healthcare Administration
University of Colorado, Denver, CO
July 2017

BS

Psychology
University of Colorado, Denver, CO
May 2010

SKILLS

- Executive Leadership & Organizational Development
- Change Management & Organizational Transformation
- Strategic Planning & Operational Excellence
- Program Development & Implementation
- Stakeholder Engagement & Strategic Partnerships
- Client Relationship Management
- Healthcare Operations Management
- Quality Improvement & Process Optimization
- Patient Safety & Risk Mitigation
- Compliance Frameworks
- Organizational Strategy
- Market Positioning
- Project Management & Cross-Functional Collaboration
- CRM, Salesforce & Data-Driven Decision-Making
- Team leadership
- Public Speaking & Executive Presentations

- Partnered with leadership and cross-functional teams to streamline processes, align goals, and maintain operational continuity.
- Fostered relationships with vendors and partners while overseeing HR operations and organizational initiatives.
- Translated organizational vision into actionable strategies that support business growth and client success.

Strategic Executive Partner (Titled Executive Assistant)

Veros Health/IMMUNOe Research Centers | Centennial, CO | April 2022 – August 2023

- Partnered with the CEO to advance organizational growth by building and nurturing relationships with external stakeholders, healthcare providers, and community partners.
- Directed brand and marketing initiatives to expand program visibility, strengthen market presence, and drive increased referrals.
- Aligned cross-functional teams around outreach goals to support expansion into new markets and service lines.
- Represented the organization at community events, fostering connections that enhanced both brand recognition and patient engagement.

Assistant Manager Of Operations

ImmunoTek Bio Centers, LLC | Pueblo, CO | March 2022 – October 2022

- Supported center growth by coordinating community engagement initiatives, including donor appreciation events that built loyalty and encouraged referrals.
- Strengthened donor relationships by creating a welcoming, service-oriented environment, and ensuring a consistent, positive experience.
- Led audit readiness and regulatory compliance efforts, aligning daily operations with FDA and internal standards.
- Stepped in as acting lead during the Director's absence, managing staff, resolving operational issues, and maintaining smooth center performance.

Professional Liaison

CutisCare, USA | Denver, CO | September 2017 – March 2020

- Built and maintained referral partnerships with physicians, hospitals, and community providers to expand access to advanced wound care and hyperbaric services.
- Increased program visibility through educational presentations, case studies, and targeted outreach that positioned hyperbaric therapy as a trusted solution for chronic wound patients.
- Acted as the primary resource for physicians, nurses, and home health providers, delivering clinical education and fostering collaborative care.
- Strengthened community relationships and enhanced referral pipelines by aligning outreach initiatives with hospital values, mission, and patient care priorities.

Business Development And Marketing

IMMUNOe Health and Research Centers | Centennial, CO | June 2013 – September 2017

- Drove organizational growth by cultivating partnerships with physicians, vendors, and community organizations, strengthening referral pipelines, and expanding clinical reach.
- Managed outreach strategies across multiple locations, representing the company in community and public relations initiatives to enhance visibility and trust.
- Designed and executed annual marketing plans, including ROI analysis, brand management, and patient retention strategies.
- Oversaw vendor negotiations, contract management, and cross-team coordination to support expansion into new markets and service lines.

- Collaborated with creative teams to develop educational campaigns that increased patient engagement and provider awareness of clinical offerings.

Executive Assistant

IMMUNOe Health and Research Centers | Centennial, CO | June 2013 – September 2017

- Served as the primary point of contact for executive communications, building trusted relationships with internal teams, external partners, and community stakeholders.
- Coordinated high-level meetings, events, and travel to support strategic partnerships, and organizational outreach efforts.
- Produced reports, presentations, and special projects that informed business development and strengthened community engagement initiatives.
- Prioritized competing requests by assessing business impact, ensuring executive time was aligned with growth, partnership, and operational priorities.

Operations | Administrative | Marketing

IMMUNOe Health and Research Centers | Centennial, CO | May 2006 – August 2010

- Developed and executed tailored marketing plans for trial recruitment, successfully engaging patients, and increasing enrollment across multiple studies.
- Developed patient-focused recruitment strategies and marketing outreach to improve organizational visibility and drive growth.
- Supported new clinical trial start-ups by managing regulatory compliance paperwork, contracts, and study budgets, ensuring alignment with industry standards (GCP, HIPAA, SOPs).
- Collaborated with coordinators and leadership to track study activity and patient payments, ensuring accountability throughout operations.
- Facilitated onboarding and training for new staff by providing compliance resources and process guidance to enhance integration.

COMMUNITY INVOLVEMENT

- **Volunteer, Pancreatic Cancer Action Network (2013–2017):** Supported fundraising, community education, and awareness events, contributing to patient advocacy and outreach.
- **Certified Motorcycle Safety Foundation (MSF) Coach (2011–2015):** Trained and mentored new riders in safety and skill development, emphasizing education and public safety outreach.
- **Volunteer, Rose Medical Center – Emergency Department (2005–2006):** Assisted staff in a fast-paced hospital environment, providing support to patients and families.